

**LIMITED WARRANTY  
FOR  
NEW PRODUCTS**

The Seller (Becker Pumps Corp.) warrants to Buyer (Original Consumer, Purchaser or End User) that its products will be free from defects in materials and workmanship for one (1) year after date of purchase (**See: Exceptions**). This date of purchase shall be the actual date the product(s) was shipped from an authorized Distributor of the Seller or the Seller's own facilities to the Buyer. Formal proof of receipt may be required. It is the responsibility of the Buyer to inform the Seller's "Customer Service Department" of any problems with the operation of the products within this one (1) year warranty period and to obtain authorization prior to returning such product for warranty consideration should it be deemed necessary.

WARRANTY SERVICE CAN ONLY BE PROVIDED BY SERVICE PERSONNEL AUTHORIZED BY BECKER PUMPS CORPORATION.

All products authorized for return shall be sent with shipping charges "PREPAID" to the Seller at 100 East Ascot Lane, Cuyahoga Falls, Ohio 44223 or an approved Warranty Service Center. A Return Authorization Number shall be provided to Buyer to be placed on the outside of the package as well as on any enclosed packing list. All shipments received "Freight Collect" by Seller will be refused. Any cost incurred for the disassembly and/or dismounting of product prior to shipping will be at Buyer's expense.

After the product is received, a detailed analysis will be made as to the nature of the problem. Should it be found that there is a defect of materials or workmanship, corrective steps will be immediately taken either to repair or replace in whole or in part the defective item(s) at no charge to the Buyer. Should the Seller determine it best to replace the whole product with a new identical product, the warranty on the new product shall be in force only to the extent of completing the warranty period of the original purchased product. The repaired or replaced product will then be returned to the Buyer freight prepaid via standard motor freight, and a credit in the same amount of the return standard motor freight charges will be issued to the Buyer as reimbursement for the incoming freight.

IF IT IS DETERMINED THAT THE PROBLEM WAS THE RESULT OF ONE OF THE FOLLOWING CAUSES:

1. Damage resulting from improper installation or operation in excess of nameplate specifications.
2. Damage from improper maintenance.
3. Damage from misuse, abuse, accident or alteration.
4. Damage from improper electrical supply and/or wiring.
5. Damage from excessive foreign materials (dirt, dust, metal, plastic, water, etc.) ingested by the unit.

WARRANTY WILL NOT BE HONORED and the usual charges for repair or replacement will be made, FOB the factory. NOTE: Normally wearing parts are not covered by this Becker Limited Warranty (examples would be coupling discs, vanes (**See: Exceptions**), oil and air filter elements, etc.).

This is the sole expressed Warranty of the Seller. No affirmations or promises of the Seller shall be deemed to create an expressed Warranty regarding a sale of Seller's products.

- Exceptions:**
1. All Becker U Series (Dekatorr) pumps sold and installed in North America that have been operated from initial purchase throughout the full warranty period with Becker Vacuum Pump Oil shall be warranted for a period of two (2) years from date of shipment. Proof of oil purchase may be required.
  2. All X-Series pumps, including vanes, will have a warranty period of 20,000 hours or three (3) years, whichever comes first from date of shipment.

**BECKER PUMPS CORP.**  
**100 East Ascot Lane • Cuyahoga Falls • Ohio • 44223 • (330) 928-9966**